Beech Tree
Childcare

The 12-Month Free Day Reward — Terms & Conditions

1. Eligibility. The reward is available to families whose child is enrolled at and attends Beech Tree Childcare. There is no minimum weekly attendance, contracted-hours or paid-hours requirement.

2. Qualifying period. The child must have attended the nursery for at least three months before the first free day can be taken. The three-month period starts on the child's agreed start date. The nursery should confirm the eligibility date in writing.

3. The reward. Once the three-month attendance period has been completed, the family may receive one free childcare day per calendar month, covering 09:00 to 17:00 for 12 consecutive months. The nursery will confirm the reward period and first eligible booking date in writing.

4. What counts as a free day. A free day means one childcare day running from 09:00 to 17:00 (eight hours). Any exclusions, such as additional hours, late collection charges, meals or special activities, should be clearly explained before the reward is accepted. Childcare required before 09:00 or after 17:00 is outside the free day and will be charged at the nursery's normal applicable rates, if available. The free element covers the childcare session only; meals, outings, special activities and other extras are included only where the nursery has expressly confirmed this in writing.

5. Booking and availability. Each free day must be requested and arranged at least 14 calendar days in advance. A booking is only confirmed once the nursery has agreed to it. Free days are subject to availability, staffing ratios and the nursery's operating arrangements.

6. Unused days. Unless the nursery confirms otherwise in writing, an unused free day expires at the end of its relevant calendar month. It cannot be rolled over, exchanged for cash, transferred to another child or deducted from fees.

7. Fees and funding. Normal fees remain payable for all other booked childcare. The free day cannot be exchanged for money or used to reduce charges for funded childcare provision. The nursery will administer the reward in accordance with applicable funding requirements and its published fee policy.

8. Changes or leaving the nursery. The nursery should explain in writing what happens to any remaining free days if a family leaves or changes its arrangement. Any decision to suspend or end the reward must be consistent with the published terms and applicable law.

9. General. The promotion is subject to available places and the nursery's written offer. The nursery will confirm the key terms to each family before the reward begins.

Promotional period: 01/11/2026 – 012/01/2027

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